Action Item	10
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PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA COMMISSION DIRECTIVE

ADMINISTRATIVE MATTER		DATE	June 07, 2017
MOTOR CARRIER MATTER		DOCKET NO.	2017-146-Е
UTILITIES MATTER	✓	ORDER NO.	2017-367

THIS DIRECTIVE SHALL SERVE AS THE COMMISSION'S ORDER ON THIS ISSUE.

SUBJECT:

<u>DOCKET NO. 2017-146-E</u> - <u>Deborah Cone, Complainant/Petitioner v. South Carolina Electric & Gas Company, Defendant/Respondent</u> - Staff Presents for Commission Consideration South Carolina Electric & Gas Company's Motion to Dismiss.

COMMISSION ACTION:

The substance of Ms. Cone's complaint against SCE&G is that the amount that she agreed to pay under a payment arrangement towards her electric bill is too much. SCE&G has filed a Motion to Dismiss the complaint on the grounds that Ms. Cone has failed to state a claim upon which relief can be granted. SCE&G states that Ms. Cone does not allege that SCE&G has violated any applicable statute, law, regulation, or order within the Commission's jurisdiction. Mr. Chairman, although I agree with the Company, and move that we grant the Motion to Dismiss, I want to state that Ms. Cone's circumstances appear to be truly unfortunate. The record does reflect, however, that SCE&G has already provided assistance to Ms. Cone over several years, offering many payment plans, and steering her to assistance from various community agencies. I believe that the Company has been very responsive to Ms. Cone in the past, and I do not believe that the Company has violated any applicable statute, law, regulation or Commission Order. So for this reason, although I am sympathetic under the circumstances, I again move that we grant the Motion to Dismiss.

PRESIDING: Whitfield			SESSI	ON: <u>Re</u>	gular	•	TIME:	2	2:00	p.m			
	MOTION	YES	NO	OTHER									
ELAM		✓											
FLEMING		✓											
HALL	✓	✓											
HAMILTON		✓											
HOWARD		✓											
RANDALL		✓											
WHITFIELD		✓											
(SEAL))						REG	CORDE	D BY:	J. S	Schm	niedi	ing

